

# ER-OLED1.69-1C

# **OLED Display Panel Datasheet**



# **EastRising Technology Co., Limited**

#### Attention:

- A. Some specifications of IC are not listed in this datasheet. Please refer to the IC datasheet for more details.
- B. The related documents for interfacing, demo code, IC datasheet are all available, please download from our web.
- C. Please pay more attention to "INSPECTION CRITERIA" in this datasheet. We assume you already agree with these criterions when you place an order with us. No more recommendations.

REV	Description	Release Date
1.0	Preliminary Release	Dec-02-2019



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### **1. ORDERING INFORMATION**

### 1.1 Order Number

Order Number	Description
ER-OLED1.69-1C	Color 1.69 inch OLED Display Panel

### 1.2 Image

ER-OLED1.69-1C ↓





### 2. SPECIFICATION

### 2.1 Display Specification

Item	Standard Value	Unit
Display Format	160 x 128	Pixel
Display Connector	FPC Connector	
Operating Temperature	-30 ~ +70	°C
Storage Temperature	-40 ~ +80	°C
Sunlight Readable	No	

### 2.2 Mechanical Specification

Item	Standard Value	Unit
Outline Dimension	39.90(W) x34.00(H)x1.6(T)	mm
Visual Area	35.57(W) x28.86(H)	mm
Active Area	33.57(W) x26.86(H)	mm
Dot Size	0.194x0.185	mm
Dot Pitch	0.21x0.21	mm

### 2.3 Electrical Specification

Item Standard Value		Unit
IC Package	COG	
Controller	SEPS525	
Interface	8080 8-bit/9-bit Parallel, 4-wire SPI,6-bit RGB	

### 2.4 Optical Specification

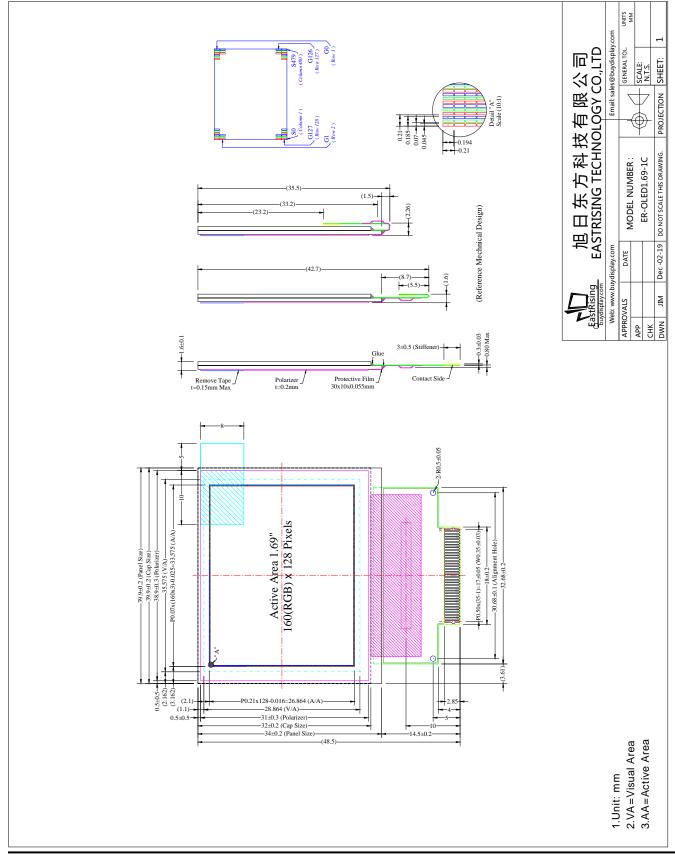
Item	Standard Value	Unit
Display Type	OLED (Passive Matrix)	
Viewing Angle Range	Free	degree
OLED Duty	1/128	
Colors	262K	
Contrast Ratio (Typ)	2000:1	
Brightness (Typ)	75	cd/m2



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### **3. OUTLINE DRAWING**

### 3.1 ER-OLED1.69-1C Outline Drawing





### 4. ELECTRICAL SPEC

### 4.1 Pin Configuration

Pin No	Pin Name	Description
		Reserved Pin (Supporting Pin)
1	NC(GND)	The supporting pins can reduce the influences from stresses on the function pins. These pins
		must be connected to external ground.
		Ground of OEL Panel
2	VSDH	These are the ground pins for analog circuits. It must be connected to external ground.
		VSDH: Segment (Data Driver)
		Power Supply for OEL Panel
3	VDDH	This is the most positive voltage supply pin of the chip. It must be connected to external
		source
		Ground of OEL Panel
4	VSSH	These are the ground pins for analog circuits. It must be connected to external ground.
		VSSH: Common (Scan Driver)
		Current Reference for Brightness Adjustment
5	IREF	This pin is segment (data)current reference pin. A68k $\Omega$ resistor should be connected between
		this pin and VSS
	OSCA2	Fine Adjustment for Oscillation
6		The frequency is controlled by external $5.1k\Omega$ resistor between OSCA1 and OSCA2. The
		oscillator signal issued for system clock generation.
		When the external clock mode is selected, OSCA1 is used external clock input.
	OSCA1	Fine Adjustment for Oscillation
7		The frequency is controlled by external $5.1k\Omega$ resistor between OSCA1 and OSCA2. The
		oscillator signal issued for system clock generation.
		When the external clock mode is selected, OSCA1 is used external clock input.
0	VDDIO	Power Supply for Interface Logic Level
8	VDDIO	This is a voltage supply pin. It should be match with MCU interface voltage level. It must always be equal or lower than VDD
9	VSYNCO	Vertical Synchronization Triggering Signal
10	VSYNC	Vertical Synchronization Input
11	HSYNC	Horizontal Synchronization Input
12	DOTCLK	Dot Clock Input
13	ENABLE	Video Enable Input
		Select the CPU Type
14	CPU	Low: 8080-Series MCU
		High: 6800-Series MCU.
15	PS	Select Parallel/Serial Interface Type
		Low: Serial Interface



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		High: Parallel Interface		
		Host Data Input/Output Bus		
		These pins are 9-bit bi-directional data bus to be connected to the microprocessor's data		
		bus.		
		PS Description		
		D[17] SCL: Synchronous Clock Input		
16~24	D17~D9	0 D[16] SDI: Serial Data Input		
		D[15] SDO: Serial Data Output		
		1 9-bit Bus: D[17:9]		
		8-bit Bus: D[17:10]		
		While using serial interface, the unused pins must be connected to V	 SS	
		Data/Command Control		
25	RS	Low: Command		
23		High: Parameter/Data		
		Chip Select		
26	CSB	Low: SEPS525 is selected and can be accessed.		
		High: SEPS525 is not selected and cannot be accessed		
		Read or Read/Write Enable		
		6800 Parallel Interface: Bus Enabled Strobe		
		(Active High)		
27	RDB	8080 Parallel Interface: Read Strobe Signal		
		(Active Low)		
		While using SPI, it must be connected to VDD or VSS		
 I		Write or Read/Write Select		
		6800 Parallel Interface: Read (Low)/Write (High) Select		
28	WER	8080 Parallel Interface: Write Strobe Signal		
		(Active Low)		
		While using SPI, it must be connected to VDD or VSS.		
		Power Reset for Controller and Driver		
29	RESETB		alation ta anno anno an	
		This pin is reset signal input. When the pin is low, initialization of the	chip is executed	
30	vss	Ground of Logic Circuit		
50	V33	A reference for the logic pins. It must be connected to external groun	nd.	
31	VDD	Power Supply for Logic Circuit		
51	VUU	This is a voltage supply pin. It must be connected to external source.		
	VSSH	Ground of OEL Panel		
32		These are the ground pins for analog circuits. It must be connected t	o external ground.	
		VSSH: Common (Scan Driver)		
		Power Supply for OEL Panel		
33	VDDH	This is the most positive voltage supply pin of the chip. It must be	e connected to external	
I		source		



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34	VSDH	Ground of OEL Panel These are the ground pins for analog circuits. It must be connected to external ground. VSDH: Segment (Data Driver)
35	NC(GND)	Reserved Pin (Supporting Pin) The supporting pins can reduce the influences from stresses on the function pins. These pins must be connected to external ground.

### 4.2 Absolute Maximum Ratings

Item	Symbol	Min.	Max.	Unit	Note
Supply Voltage for Logic	VDD	-0.3	4	V	1/2
Supply Voltage for I/O Pins	VDDIO	-0.3	4	V	1/2
Supply Voltage for Display	VDDH	-0.3	16	V	1/2
Life Time (75 cd/m2)		10000	-	Hour	3

Note 1: All the above voltages are on the basis of "VSS = 0V".

Note 2: When this module is used beyond the above absolute maximum ratings, permanent breakage of the module may occur.

Note 3: End of lifetime is specified as 50% of initial brightness reached. The average operating lifetime at room temperature is estimated by the accelerated operation at high temperature conditions.



### 4.3 Electrical Characteristics

Item	Symbol	Condition	Min.	Тур.	Max.	Unit
Supply Voltage for Logic	VDD		2.6	2.8	3.3	V
Supply Voltage for I/O Pins	VDDIO		1.6	2.8	3.3	V
Supply Voltage for Display	VDDH	Note:4	13.5	14	14.5	V
High Level Input	VIH		0.8XVDD	-	VDD	V
Low Level Input	VIL		0	-	0.4	V
	VOH1	IOH = -0.4mA				
High Level Output	VOH2	IOH = -0.4Ma	VDD-0.4			V
	VOL1	IOL = -0.1mA			0.4	v
Low Level Output	VOL2	IOL = -0.1mA		-	0.4	v
Operating Current for VDD	IDD		-	25	3.5	mA
Operating Current for VDDU		Note:5	-	14.9	18.6	mA
Operating Current for VDDH	IDDH	Note:6	-	26.2	32.8	mA

Note 1: Brightness (Lbr) and Supply Voltage for Display (VDDH) are subject to the change of the panel characteristics and the customer's request.

Note 2: VDD = 2.8V, VDDH = 14V, 50% Display Area Turn on.

Note 3: VDD = 2.8V, VDDH = 14V, 100% Display Area Turn on.



### **5. INSPECTION CRITERIA**

### 5.1 Acceptable Quality Level

#### Each lot should satisfy the quality level defined as follows

Partition	AQL	Definition
A. Major	0.4%	Functional defective as product
B. Minor	1.5%	Satisfy all functions as product but not satisfy cosmetic standard

### 5.2 Definition of Lot

One lot means the delivery quantity to customer at one time.

- 5.3 Condition of Cosmetic Inspection
- INSPECTION AND TEST
- -FUNCTION TEST
- -APPEARANCE INSPECTION
- -PACKING SPECIFICTION
- INSPECTION CONDITION
- Put under the lamp (20W) at a distance 100mm from
- Tilt upright 45 degree by the front (back) to inspect OLED appearance.
- AQL INSPECTION LEVEL
- SAMPLING METHOD: MIL-STD-105D
- SAMPLING PLAN: SINGLE
- MAJOR DEFECT: 0.4% (MAJOR)
- MINOR DEFECT: 1.5% (MINOR)
- GENERAL LEVEL: II/NORMAL



### 5.4 Module Cosmetic Criteria

No.	Item	Judgment Criterion	Partition
1	Difference in Spec.	None allowed	Major
2	Pattern Peeling	No substrate pattern peeling and floating	Major
3	Soldering Defects	No soldering missing	Major
		No soldering bridge	Major
		No cold soldering	Minor
4	Resist Flaw on Substrate	Invisible copper foil( ¢ 0.5mm or more)on substrate pattern	Minor
5	Accretion of Metallic	No soldering dust	Minor
	Foreign Matter	No accretion of metallic foreign matters(Not exceed ¢ 0.2mm)	
6	Stain	No stain to spoil cosmetic badly	Minor
7	Plate Discoloring	No plate fading, rusting and discoloring	Minor
	Solder Amount 1.Lead Parts	a. Soldering side of PCB Solder to form a' Filet' all around t Solder should not hide the lead form b.Components side (In case of 'Through Hole PCB') Solder to reach the Components side of PCB	Minor
8	2.Flat Packages 3.Chips	Either 'toe' (A) or 'heal' (B) of the lead to be covered by Filet' Lead form to be assume over solder. $(3/2) H \ge h \ge (1/2) H$	Minor



j.			
9	Backlight Defects	1.Light fails or flickers.(Major)	
		2. Color and luminance do not correspond to specifications.	See
		(Major)	list
		3.Exceeds standards for display' s blemishes, foreign matter,	←
		dark lines or scratches.(Minor)	
10	PCB Defects	Oxidation or contamination on connectors.*	
		2. Wrong parts, missing parts, or parts not in specification.*	
		3.Jumpers set incorrectly.(Minor)	See
		4.Solder(if any)on bezel, LED pad, zebra pad, or screw hole	list
		pad is not smooth.(Minor)	→
		*Minor if display functions correctly. Major if the display fails.	
11	Soldering Defects	1. Unmelted solder paste.	Minor
		2. Cold solder joints, missing solder connections, or oxidation.*	
		3. Solder bridges causing short circuits.*	
		4. Residue or solder balls.	
		5. Solder flux is black or brown.	
		*Minor if display functions correctly. Major if the display fails.	



### 5.5 Screen Cosmetic Criteria (Non-Operating)

No.	Defect	Judgment Criterion		Partition	
1	Spots	In accordance with Screen Cosmetic Criteria (Operating) No.1.			
2	Lines	In accordance with Screen Cosmetic C	riteria (Operation) No.2.	Minor	
3	Bubbles in Polarizer	olarizer			
		Size: d mm	Acceptable Qty in active area		
		d≦0.3	Disregard		
		0.3 <d≦1.0< td=""><td>3</td><td></td></d≦1.0<>	3		
		1.0 <d≦1.5< td=""><td>1</td><td></td></d≦1.5<>	1		
		1.5 <d< td=""><td>0</td><td></td></d<>	0		
4	Scratch	In accordance with spots and lines op reflects on the panel surface, the scrat	erating cosmetic criteria, When the light	Minor	
5	Allowable density	Above defects should be separated m		Minor	
6	Coloration	Not to be noticeable coloration in the viewing area of the OLED panels.		Minor	
	Back-lit type should be judged with back-lit on state only.				
7	Contamination	Not to be noticeable.		Minor	



### 5.6 Screen Cosmetic Criteria (Operating)

No.	Defect	Judgment Criterion				Partition	
1	Spots	A) Clear				Minor	
		S	ize:d mm	Acceptable	Qty in active area		
			d≦0.1	Disregard			
		C	.1 <d≦0.2< td=""><td></td><td>6</td><td></td></d≦0.2<>		6		
		C	.2 <d≦0.3< td=""><td></td><td>2</td><td></td></d≦0.3<>		2		
			0.3 <d< td=""><td></td><td>0</td><td></td></d<>		0		
		Note: Including	pin holes and defectiv	ve dots which must	be within one pixel		
		Size.					
		Unclear					
		Siz	e:d mm	Acceptable	Qty in active area	_	
			d≦0.2		isregard	_	
		C	.2 <d≦0.5< td=""><td></td><td>6</td><td></td></d≦0.5<>		6		
		C	.5 <d≦0.7< td=""><td></td><td>2</td><td></td></d≦0.7<>		2		
			0.7 <d< td=""><td></td><td>0</td><td></td></d<>		0		
2	Lines	A) Clear				Minor	
		L - Length ( W -Width(m ∞-Disregard B) Unclear	(6) 0.02 0.05 ptable Qty in active are mm) nm)	0.1 a	- See No.1 W		
		L 10.0	(6)	0.3 0.5	— See No.1		



No.	Defect	Judgment Criterion	Partition		
3	Rubbing line	Not to be noticeable.	Minor		
4	Allowable density	Above defects should be separated more than 10mm each other.	Minor		
5	Rainbow	Not to be noticeable.	Minor		
6	Dot size	To be 95%~105% of the dot size (Typ.) in drawing.	Minor		
		Partial defects of each dot (ex.pin-hole) should be treated as spot.			
		(see Screen Cosmetic Criteria (Operating) No.1)			
7	Brightness	Brightness Uniformity must be BMAX/BMIN≦2	Minor		
	(only back-lit	- BMAX : Max.value by measure in 5 points			
	Module)	- BMIN : Min.value by measure in 5 points			
		Divide active area into 4 vertically and horizontally.			
		Measure 5 points shown in the following figure.			
8	Contrast	Contrast Uniformity must be BmAX/BMIN≦2	Minor		
	Uniformity	Measure 5 points shown in the following figure.			
		Dashed lines divide active area into 4 vertically and horizontally.			
		Measuring points are located at the inter-sections of dashed line.			
		Note: BMAX – Max.value by measure in 5 points.			
		BMIN – Min.value by measure in 5 points.			
		O – Measuring points in ¢10mm.			

(1) Size: d=(long length + short length)/2

(2) The limit samples for each item have priority.

(3) Complexed defects are defined item by item, but if the number of defects is defined in above table, the total number should not exceed 10.



(4) In case of 'concentration', even the spots or the lines of 'disregarded' size should not be allowed. Following three situations should be treated as 'concentration'.

- -7 or over defects in circle of ¢5mm.
- -10 or over defects in circle of ¢10mm
- -20 or over defects in circle of ¢20mm

### 6. PRECAUTIONS FOR USING

### 6.1 Handling Precautions

- This device is susceptible to Electro-Static Discharge (ESD) damage. Observe Anti-Static precautions.
- EastRising display panel is made of glass. Do not subject it to a mechanical shock by dropping it or impact.
- If EastRising display panel is damaged and the liquid crystal substance leaks out, be sure not to get any in your mouth. If the substance contacts your skin or clothes, wash it off using soap and water.
- Do not apply excessive force to the EastRising display surface or the adjoining areas since this may cause the color tone to vary.
- The polarizer covering the EastRising display surface of the OLED module is soft and easily scratched. Handle this polarizer carefully.
- If EastRising display surface becomes contaminated, breathe on the surface and gently wipe it with a soft dry cloth. If it is heavily contaminated, moisten cloth with one of the following Isopropyl or alcohol.
- Solvents other than those above-mentioned may damage the polarizer. Especially, do not use the Water.
- Exercise care to minimize corrosion of the electrode. Corrosion of the electrodes is accelerated by water droplets, moisture condensation or a current flow in a high-humidity environment.
- Install the EastRising OLED Module by using the mounting holes. When mounting the OLED module make sure it is free of twisting, warping and distortion. In particular, do not forcibly pull or bend the cable or the backlight cable.
- Do not attempt to disassemble or process EastRising OLED module.
- NC terminal should be open. Do not connect anything.
- If the logic circuit power is off, do not apply the input signals.
- To prevent destruction of the elements by static electricity, be careful to maintain an optimum work environment.
   Be sure to ground the body when handling EastRising OLED modules.

-Tools required for assembling, such as soldering irons, must be properly grounded.

-To reduce the amount of static electricity generated, do not conduct assembling and other work under dry conditions.

-The OLED module is coated with a film to protect the display surface. Exercise care when peeling off this protective film since static electricity may be generated.

### 6.2 Power Supply Precautions

- Identify and, at all times, observe absolute maximum ratings for both logic and LC drivers. Note that there is some variance between models.
- Prevent the application of reverse polarity to VDD and VSS, however briefly.
- Use a clean power source free from transients. Power-up conditions are occasionally jolting and may exceed the maximum ratings of EastRising modules.
- The VDD power of EastRising module should also supply the power to all devices that may access the display. Don' t allow the data bus to be driven when the logic supply to the module is turned off.



### 6.3 Operating Precautions

- DO NOT plug or unplug EastRising module when the system is powered up.
- Minimize the cable length between EastRising module and host MPU.
- For models with backlights, do not disable the backlight by interrupting the HV line. Unload inverters produce voltage extremes that may arc within a cable or at the display.
- Operate EastRising module within the limits of the modules temperature specifications.

### 6.4 Mechanical/Environmental Precautions

- Improper soldering is the major cause of module difficulty. Use of flux cleaner is not recommended as they may seep under the electrometric connection and cause display failure.
- Mount EastRising module so that it is free from torque and mechanical stress.
- Surface of the OLED panel should not be touched or scratched. The display front surface is an easily scratched, plastic polarizer. Avoid contact and clean only when necessary with soft, absorbent cotton dampened with petroleum benzene.
- Always employ anti-static procedure while handling EastRising module.
- Prevent moisture build-up upon the module and observe the environmental constraints for storage tem
- Do not store in direct sunlight
- If leakage of the liquid crystal material should occur, avoid contact with this material, particularly ingestion. If the body or clothing becomes contaminated by the liquid crystal material, wash thoroughly with water and soap.

#### 6.5 Storage Precautions

When storing the OLED modules, avoid exposure to direct sunlight or to the light of fluorescent lamps.

Keep EastRising modules in bags (avoid high temperature / high humidity and low temperatures below 0 °C.

Whenever possible, EastRising OLED modules should be stored in the same conditions in which they were shipped from our company.

### 6.6 Others

Liquid crystals solidify under low temperature (below the storage temperature range) leading to defective orientation or the generation of air bubbles (black or white). Air bubbles may also be generated if the module is subject to a low temperature. If EastRising OLED modules have been operating for a long time showing the same display patterns, the display patterns may remain on the screen as ghost images and a slight contrast irregularity may also appear. A normal operating status can be regained by suspending use for some time. It should be noted that this phenomenon does not adversely affect performance reliability.

To minimize the performance degradation of the OLED modules resulting from destruction caused by static electricity etc., exercise care to avoid holding the following sections when handling the modules.

-Exposed area of the printed circuit board.

-Terminal electrode sections.



### 7. USING OLED MODULES

### 7.1 Liquid Crystal Display Modules

EastRising OLED is composed of glass and polarizer. Pay attention to the following items when handling.

- Please keep the temperature within specified range for use and storage. Polarization degradation, bubble generation or polarizer peel-off may occur with high temperature and high humidity.
- Do not touch, push or rub the exposed polarizers with anything harder than an HB pencil lead (glass, tweezers, etc.).
- N-hexane is recommended for cleaning the adhesives used to attach front/rear polarizers and reflectors made of organic substances which will be damaged by chemicals such as acetone, toluene, ethanol and isopropyl alcohol.
- When EastRising display surface becomes dusty, wipe gently with absorbent cotton or other soft material like chamois soaked in petroleum benzin. Do not scrub hard to avoid damaging the display surface.
- Wipe off saliva or water drops immediately, contact with water over a long period of time may cause deformation or color fading.
- Avoid contacting oil and fats.
- Condensation on the surface and contact with terminals due to cold will damage, stain or dirty the polarizers. After products are tested at low temperature they must be warmed up in a container before coming is contacting with room temperature air.
- Do not put or attach anything on EastRising display area to avoid leaving marks on.
- Do not touch the display with bare hands. This will stain the display area and degradate insulation between terminals (some cosmetics are determinated to the polarizers).
- As glass is fragile. It tends to become or chipped during handling especially on the edges. Please avoid dropping.

### 7.2 Installing OLED Modules

- Cover the surface with a transparent protective plate to protect the polarizer and LC cell.
- When assembling the LCM into other equipment, the spacer to the bit between the LCM and the fitting

plate should have enough height to avoid causing stress to the module surface, refer to the individual specifications for measurements. The measurement tolerance should be±0.1mm.

### 7.3 Precaution for Handling OLED Modules

Since EastRising LCM has been assembled and adjusted with a high degree of precision; avoid applying excessive shocks to the module or making any alterations or modifications to it.

- Do not alter, modify or change the shape of the tab on the metal frame.
- Do not make extra holes on the printed circuit board, modify its shape or change the positions of components to be attached.
- Do not damage or modify the pattern writing on the printed circuit board.
- Absolutely do not modify the zebra rubber strip (conductive rubber) or heat seal connector.
- Except for soldering the interface, do not make any alterations or modifications with a soldering iron.
- Do not drop, bend or twist EastRising LCM.



### 7.4 Electro-Static Discharge Control

Since this module uses a CMOS LSI, the same careful attention should be paid to electrostatic discharge as for an ordinary CMOS IC.

- Make certain that you are grounded when handing LCM.
- Before remove LCM from its packing case or incorporating it into a set, be sure the module and your body have the same electric potential.
- When soldering the terminal of LCM, make certain the AC power source for the soldering iron does not leak.
- When using an electric screwdriver to attach LCM, the screwdriver should be of ground potentiality to minimize as much as possible any transmission of electromagnetic waves produced sparks coming from the commutator of the motor.
- As far as possible make the electric potential of your work clothes and that of the work bench the ground potential.
- To reduce the generation of static electricity be careful that the air in the work is not too dried. A relative humidity of 50%-60% is recommended.

### 7.5 Precaution for Soldering to EastRising LCM

- Observe the following when soldering lead wire, connector cable and etc. to the LCM.
  - -Soldering iron temperature : 280°C±10°C
  - -Soldering time: 3-4 sec.
  - -Solder: eutectic solder.

If soldering flux is used, be sure to remove any remaining flux after finishing to soldering operation. (This does not apply in the case of a non-halogen type of flux.) It is recommended that you protect the OLED surface with a cover during soldering to prevent any damage due to flux spatters.

- When soldering the electroluminescent panel and PC board, the panel and board should not be detached more than three times. This maximum number is determined by the temperature and time conditions mentioned above, though there may be some variance depending on the temperature of the soldering iron.
- When remove the electroluminescent panel from the PC board, be sure the solder has completely melted, the soldered pad on the PCs board could be damaged.

#### 7.6 Precaution for Operation

- Driving the EastRising OLED in the voltage above the limit shortens its life.
- Response time is greatly delayed at temperature below the operating temperature range. However, this does not mean the OLED will be out of the order. It will recover when it returns to the specified temperature range.
- If EastRising display area is pushed hard during operation, the display will become abnormal. However, it will return to normal if it is turned off and then back on.
- Condensation on terminals can cause an electrochemical reaction disrupting the terminal circuit. Therefore, it must be used under the relative condition of 40°C, 50% RH.
- When turning the power on, input each signal after the positive/negative voltage becomes stable.



### 7.7 Limited Warranty

Unless agreed between EastRising and customer, EastRising will replace or repair any of its OLED modules which are found to be functionally defective when inspected in accordance with EastRising OLED acceptance standards (copies available upon request) for a period of one year from date of shipments. Cosmetic/visual defects must be returned to EastRising within 90 days of shipment. Confirmation of such date shall be based on freight documents. The warranty liability of EastRising limited to repair and/or replacement on the terms set forth above. EastRising will not be responsible for any subsequent or consequential events.

### 7.8 Return Policy

No warranty can be granted if the precautions stated above have been disregarded. The typical examples of violations are: -Broken OLED glass.

- -PCB eyelet damaged or modified.
- -PCB conductors damaged.
- -Circuit modified in any way, including addition of components.
- -PCB tampered with by grinding, engraving or painting varnish.
- -Soldering to or modifying the bezel in any manner.

Module repairs will be invoiced to the customer upon mutual agreement. Modules must be returned with sufficient description of the failures or defects. Any connectors or cable installed by the customer must be removed completely without damaging the PCB eyelet's, conductors and terminals.



### 8. IMAGE STICKING

### 8.1 What is Image Sticking?

If you remain a fixed image on OLED Display for a long period of time, you may experience a phenomenon called Image Sticking. Image Sticking - sometimes also called "image retention" or "ghosting" - is a phenomenon where a faint outline of a previously displayed image remains visible on the screen when the image is changed. It can occur at variable levels of intensity depending on the specific image makeup, as well as the amount of time the core image elements are allowed to remain unchanged on the screen. In POS applications, for example, a button menu which remains fixed, or in which the

"frame" elements (core image) remain fixed and the buttons may change, may be susceptible to image sticking. It is important to note that if the screen is used exclusively for this application, the user may never notice this phenomenon since the screen never displays other content. 'It is only when an image other than the "retained" image is shown on the screen that this issue becomes evident. Image sticking is different that the "burn-in" effect commonly associated with phosphor based devices.

### 8.2 What causes Image Sticking?

Image sticking is an intrinsic behavior of OLED displays due to the susceptibility to polarization of the interior materials (liquid crystals) when used under static, charged conditions (continuously displaying the same image). The individual liquid crystals in an OLED panel have unique electrical properties. Displaying a fixed pattern - such as the POS menu described above – over prolonged periods can cause a parasitic charge build-up (polarization) within the liquid crystals which affects the crystals' optical properties and ultimately prevents the liquid crystal from returning to its normal, relaxed state when the pattern is finally changed. This effect takes place at a cellular level within the OLED, and the effect can cause charged crystal alignment at the bottom or top of a crystal cell in the "z" axis, or even crystal migration to the edges of a cell, again based on their polarity. These conditions can cause image sticking over an entire area, or at boundaries of distinct color change respectively. In either case, when the liquid crystals in the pixels and sub-pixels utilized to display the static image are polarized such that they can not return fully to their "relaxed" state upon deactivation, the result is a faint, visible, retained image on the panel upon presentation of a new, different image. The actual rate of image retention depends on variation factors such as the specific image, how long it is displayed unchanged, the temperature within the panel and even the specific panel brand due to manufacturing differences amongst panel manufacturers.



#### 8.3 How to Avoid Image Sticking?

- Try not to operate the OLED with a "fixed" image on the screen for more than 2 hours.

- If you are operating the monitor in an elevated temperature environment and with a displayed image which is

contrary to the recommendations in "For Software Developers" below, image stick can occur in as little as 30 minutes. Adjust your screen saver settings accordingly.

- Power down the unit during prolonged periods of inactivity such as the hours a store is closed or a shift during which the piece of equipment isn' t used.

- Use a screensaver with a black or medium gray background that is automatically set to come on if the device is inactive for more than 5-10 minutes.

- Avoid placing the monitor in poorly ventilated areas or in areas that will create excess heat around the monitor for software developers.

- In defining the icons, buttons, or windows in the screen, try to utilize block patterns instead of distinct lines as borders for dividing the display into distinct areas.

- If it is necessary to display a static image, try to use colors that are symmetric to the middle grey level at the boundary of two different colors, and slightly shift the borders line once in a while.

- Try to utilize medium gray hues for those areas that will have prolonged display times or remain static as other menu elements change.

#### 8.4 How to Fix the Image Sticking?

Unlike the usually irreversible "burn-in" effects commonly associated with direct view phosphor display devices such as CRTs, an image retained on an OLED display can be reversed – often to a point of total invisibility. However, the severity of the underlying causes (as described above) of the image retained on a specific display, as well as the variation factors (see "For Software Developers" above) under which the retained image was created, will dictate the final level of retention reversal. One way to erase a retained image on a panel is to run the screen (monitor "on") in an "all black" pattern for 4-6 hours. It is also helpful to do this in an elevated temperature environment of approximately 35° to 50°C. Again, utilizing a dynamic screen saver with an all black background during prolonged idle display periods is a good way to avoid image retention issues.

#### 8.5 Is Image Sticking Covered by EastRising RMA Warranty?

Image sticking is a phenomenon inherent to OLED Display technology itself, and as such, the occurrence of this "ghosting" effect is considered normal operation by the manufacturers of the OLED display modules which are integrated into today's monitor solutions. EastRising does not warrant any display against the occurrence of image sticking. We strongly advise that you follow the operating recommendations listed above to avoid the occurrence of this phenomenon.

### That's the end of the datasheet.